**Doc ID:** Note:1049851.6
**Subject:** NT ERROR 2140 STARTING THE ADMIN LISTENER AFTER WEB APPS SERVER INSTALL
**Type:** PROBLEM
**Status:** PUBLISHED

**Content Type:** TEXT/PLAIN
**Creation Date:** 06-MAY-1998
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**Language:** USAENG

Problem Description
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After a fresh install of the Oracle Web Application Server, you cannot start the OracleWWWListener30ADMIN. You receive the following errors:

Could not start the OracleWWWListener30ADMIN service on \\WEBHOST.

Error 2140: An internal Windows NT error occurred.

In addition, the Event Viewer Application Log shows the following entries:

The description for Event ID ( 1 ) in Source ( Oracle_Web_listener3.0 ) could not be found. It contains the following insertion string(s): Could not open config file ( D:\ORANT\ows\admin\ows\WEBSITE30\ httpd_webhostC1.domain.com\admin\config\svadmin.cfg ).

The description for Event ID ( 1 ) in Source ( Oracle_Web_listener3.0 ) could not be found. It contains the following insertion string(s): The server could not initialize.

The description for Event ID ( 1 ) in Source ( Oracle_Web_listener3.0 ) could not be found. It contains the following insertion string(s): The server is exiting.

The description for Event ID ( 1 ) in Source ( Oracle_Web_listener3.0 ) could not be found. It contains the following insertion string(s): Cannot open log files because NULL socket indicates problem.

Additional Search Words
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Windows NT 2140 admin

Solution: COMPUTER AND HOST NAME MUST MATCH HOST NAME ENTERED DURING INSTALL

Solution Description
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Open the Network Control Panel (Start, Settings, Control Panel, Network). Verify that both the Computer Name on the Identification tab and the Host Name on the Protocols --> TCP/IP Properties --> DNS tab match the host name that you entered when the Web Application Server was installed.

Solution Description
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This same error could be experienced if there is another listener using the selected port.

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